# **MAKAH TRIBE** POSITION DESCRIPTION

# **JOB TITLE: Community Health Representative (Diabetes)**

**EXEMPT: No** 

**JOB CODE: 4-TS T-4** 

**TARGET SALARY: \$11.97 to \$14.08/DOQ** 

SHIFT: Flex

PROGRAM: Health

LOCATION: 100 Wellness Way

**REPORTS TO: Community Health Nurse** 

**SUMMARY:** Provide support to the Makah Diabetes program, conduct home visits, transport patients with diabetes and other chronic diseases to medical appointments, and assist with planning and implementation of health promotion disease prevention activities.

**ESSENTIAL DUTIES AND RESPONSIBILITIES** include the following: Because of the Tribe's commitment to community service and the well-being of its members, each employee may be expected to perform a wide range of office and field duties from time to time. Such duties may or may not be related to their regular responsibilities.

Transports medically referred patients to medical and resources on or off the reservation.

Works with staff in identifying unmet health needs, health problems and deficiencies through contacts with individual clients who have been diagnosed with the disease.

Attend designated meetings i.e., Community Health and STIHC staff meetings.

Plans and implements health food demonstrations or meals for educational purposes or health events.

Participates in planning and implementing health promotion/disease prevention activities such as health fairs, fun runs, fitness challenges, etc.

Operates electronic data processing/database equipment for complex reports, contract reports, tickler tracking system and standard correspondence.

Schedules and sets up nutrition, podiatry, and other diabetes or specialty clinics.

Flag and schedule needed screening, etc. and check chart afterwards for any follow-up referrals, screenings etc.

Assist with care coordination for patients/clients referred for Home Visits. Conducts home visits to diabetic, chronically ill or injured patients to provide educational information, check on glucose monitoring and monitor vital signs as per primary care provider orders.

Documents home visits in the electronic health record.

# **QUALIFICATIONS REQUIREMENTS:**

## **EDUCATION and/or EXPERIENCE:**

High school diploma or general education degree (GED).

Previous healthcare experience preferred.

### LANGUAGE SKILLS:

Ability to read, analyze, and interpret general business periodicals, professional journals, technical procedures, or governmental regulations. Ability to effectively present information and respond to questions from groups of managers, clients, customers, and the general public.

### **MATHEMATICAL SKILLS:**

Ability to calculate figures and amounts such ad discounts, interest, commissions, and proportions, and percentages, area, circumference, and volume. Ability to apply concepts of basic algebra and geometry.

### **REASONING ABILITY:**

Ability to define problems, collect data, establish facts, and draw valid conclusions. Ability to interpret an extensive variety of technical instructions in mathematical or diagram form and deal with several abstract and concrete variables.

## **CERTIFICATES, LICENSES, REGISTRATIONS:**

Must have a valid Washington State Driver's license and be insurable. May be required to drive a Tribal GSA vehicle to perform job duties. If so, a driving history/background check will be conducted on the applicant.

This position is classified as a sensitive Tribal position. Therefore, applicant must authorize a background investigation in order to be considered for an interview.

Must have current basic First Aid/CPR certification, or the ability to obtain within 30-days of hire and maintain as required for continued employment.

Must have current Blood Borne Pathogen certification or the ability to obtain within 30 days of hire and maintain as required for continued employment.

Must complete CHR online certification within one year of hire for continued employment.

## OTHER SKILLS AND ABILITIES:

Knowledge of the practices and methods applied to the efficient and effective operations of a vehicle

Ability to lay out transportation routes and schedules to effectively utilize equipment and move personnel and equipment to and from various locations.

Ability to coordinate the transportation needs of the client.

Must have excellent typing, emphasis will be on accuracy and attention to detail.

Must have excellent computer skills, in order to perform various word processing, spreadsheets, and perform documentation in an electronic health record program (EHR).

Knowledge of English, grammar, spelling, punctuation, and variety of letter and report format in order to prepare correspondence and reports.

Knowledge of standard filing systems in order to prepare, file, and retrieve various documents efficiently.

Knowledge of tribal procedures and ability to perform work and accomplish tasks in accordance established policies and procedures, practices and priorities, of the office. This includes the ability to plan and organize work using one's own initiative and to seek information and assistance from other sources as necessary.

Knowledge and complete understanding of HIPAA & Privacy Act as required as use of patient records and is an integral part of the position and privacy of individuals files must be protected to the fullest.

Ability to effectively interact with all levels of diverse work-force and clientele via telephone and personal contact, maintaining a courteous, helpful and effective manner, and contribute to a positive work environment.

Ability to function effectively under pressure of time and/or demands of several tasks at once by effectively planning, organizing, and prioritizing work to meet deadlines, and ensure accuracy in completing work.

Ability to express oneself clearly, orally and in writing.

Ability to write program reports as required, i.e., daily, monthly, quarterly, year end.

Ability to maintain strict confidentiality of records and information pertinent to the nature of work.

Must submit to and clear a pre-employment alcohol and drug test and random testing, in accordance with the Drug and Alcohol-Free Workplace Act of 2002.

## SPECIAL REQUIREMENTS

**Immunization Requirements:** Must be immunized against measles and rubella, or provide documentation/proof of immunity prior to employment. Employees are required to provide proof of their immunizations as recommended for health care workers by the Centers for Disease Control and Prevention, or of immunity to these diseases.

All employees shall have tuberculin (TB) test upon employment and annually thereafter, or have a follow-up plan approved by employee health if there is a positive test. If employee is known to have a positive TB test prior to entrance on duty, no TB testing will be carried out; instead the employee shall see a physician to establish an individualized program to assure the absence of active TB in the employee, shall complete and annually system questionnaire, and must report relevant symptoms promptly.

**SPECIAL CONSIDERATION:** If you are allergic to any component of the vaccine or have documented history of severe reaction to vaccine or are currently pregnant you may not have to be immunized, however, you are required to provide documentation/proof, in order to be considered for employment.

**PHYSICAL DEMANDS** The physical demands described here are representative of those that must be met by an employee to successfully perform the essential functions of this job. Reasonable accommodations may be made to enable individuals with disabilities to perform the essential functions.

While performing the duties of this job, the employee is occasionally required to stand, walk, and sit. The employee must occasionally lift and/or move up to 100 pounds.

### **WORK HOURS**

This is a Flex position, the general work hours are Monday through Friday, 8:00 a.m. to 5:00 p.m.. However, occasional alternative hours, including weekends, evenings, and night as need to accommodate the program and patient needs.

**WORK ENVIRONMENT** The work environment characteristics described here are representative of those an employee encounters while performing the essential functions of this job. Reasonable accommodations may be made to enable individuals with disabilities to perform the essential functions.

06/09/03 Revised 12/06/06 Revised 07/23/07 Page 4 of 5

While performing the duties of this job, the employee is occasionally exposed to wet and/or humid conditions and outside weather conditions. The noise level in the work environment is usually moderate.

There is common exposure to contagious and infectious diseases. Hepatitis B vaccine is recommended and offered at no cost. The work may include a certain amount of exposure to hostile and emotionally disturbed patients, families, and visitors.

#### ACKNOWLEDGEMENT

This position description is intended to provide an overview of the requirements of the position. It is not necessarily inclusive and the position may require other essential and/or non-essential functions, tasks, duties, or responsibilities not listed herein. Management reserves the sole right to add, modify, or exclude any essential or non-essential requirement at any time with or without notice. Nothing in this position description, or by the completion of any requirement of the job by the employee, is intended to create a contract of employment of any type.

#### **APPLICATION PROCESS:**

Submit a Tribal Application for this position with supporting documentation to:

OPEN: November 5, 2018

CLOSE: November 19, 2018

Makah Tribal Council Human Resources

P.O. Box 115

71 Makah Bay Drive Neah Bay, WA 98357

Fax: (360) 645-3123

E-mail: katherine.thompson@makah.com

IT IS THE RESPONSIBILITY OF THE APPLICANT TO PROVIDE SUFFICIENT INFORMATION TO PROVE QUALIFICATIONS FOR TRIBAL POSITIONS.

PLEASE NOTE: If requirements are not met, i.e., submission of a resume in lieu of a Tribal application, or not including required certification, your application will not be reviewed and will be disqualified.

The Makah Tribal Council is an Equal Opportunity Employer and actively encourages applications from all persons regardless of race, color, religion, sex, age, national origin, marital status or ancestry, sexual orientation or sensory, mental, physical, or other non-disqualifying disability. Indian Preference will be applied to hiring of this position as defined in Title 25, U.S. Code, Chapter 14, Subchapter V, Sections 472 and 473.

06/09/03 Revised 12/06/06 Revised 07/23/07 Revised 12/12/14

Revised 10/31/18